

Action Plan – Review of Fair Access to Care

No.	Recommendation	Proposed Actions/Progress	Success Measures	Savings/Cost	Lead Responsibility	Finance Manager	Date
1	that the Council amend its eligibility criteria for adult social care by removing the Moderate band and providing care to those in Critical and Substantial bands only	<ul style="list-style-type: none"> • Agreed by Cabinet 25 November 2010 	Criteria amended Savings achieved	Overall estimated savings across all recommendations of this review included in the MTFP 2011/12 is 500K.	Cabinet		25.11.10
2	that the revised policy be implemented for all assessments and re-assessments that take place following 1 April 2011;	<ul style="list-style-type: none"> • Roll out information to all staff • Write to all moderate people currently banded as moderate 	Planned reviews commence April 2011.		HoS Adult ops Project Group	CESC lead	1.4.11
3	that specific work be undertaken to ensure a consistent approach to the provision of aids and adaptations in line with the revised eligibility criteria that will take effect from 1 April 2011;	<ul style="list-style-type: none"> • Develop specific plans 	Process agreed with teams		HoS Adult ops Pete Smith OT Managers	CESC lead	

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4	that a communications plan be developed in order to clearly communicate the revised policy and its implications to clients, staff and stakeholders including Members, and that the information provided to clients should continue to include reference to the availability of advocacy and other methods of support when undergoing assessments;	<ul style="list-style-type: none"> • Write to all affected clients. • Write to all members of public expressing a wish to receive referred info re outcome. • Inform relevant Staff. • Note of the Day - KYIT. • Circulate to all elected members 22.12.10 • Article in Stockton News • Information on website 	<ul style="list-style-type: none"> • People are informed and aware of decision. 	Nil	HoS Adult ops Project Group	CESC Lead	16.12.10
5	that further consideration be given to the additional operational and resource requirements of undertaking the assessment/re-assessment process during the initial 12 months operation of the revised policy;	<ul style="list-style-type: none"> • Appoint 3WTE staff on temp basis in review team • Ensure staff apply criteria consistently through continual professional development 	<ul style="list-style-type: none"> • Plan reviews • Undertake reviews • Complete work in target timescale 3-6 months 	<ul style="list-style-type: none"> • Cost to offset additional staff time for reviews • 3WTE review off 	HoS Adult ops Project team Review team manager	CESC Lead	October 2011

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6	that, subject to the availability of resources, investment should take place in targeted community services, using a preventative approach and the emerging priorities outlined in the report where possible, and that particular consideration should be given to investment in assistive technology (for example Telecare);	<ul style="list-style-type: none"> • Build on prevention Workshop to develop prevention and reablement framework. 	<ul style="list-style-type: none"> • Include range of preventative savings. • Improved outcomes in terms of independent living. 	<ul style="list-style-type: none"> • Costs to be determined 	Head of Adult Strategy Project team	CESC Finance Lead	February 2011
7	that the wider corporate support initiatives to the voluntary and community sector be endorsed, and as part of this, consideration should be given to enabling this sector to focus on preventative, community services for Adults, on a sustainable basis where possible, utilising the range of programmes that have	<ul style="list-style-type: none"> • Build on prevention and early intervention workshop to work with Catalyst in implementing the strategy for the voluntary and community sector, aimed at developing and sustaining the sector, including supporting them to access future commissioning opportunities. 	<ul style="list-style-type: none"> • Suitable groups are supported on a sustainable basis • Community Sector investment fund in place 	Cost to be determined	Head of Strategy and Performance Head of Adult Strategy	CESC	

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	been developed e.g. the Voluntary and Community Sector Investment Fund;						
8	that advice and information services be further developed to enable signposting to community services, and that such services should be up to date and accessible, include effective promotion of community services that already exist, and be linked to the work being undertaken as part of the implementation of the EIT Review of Advice and Information, and the Personalisation implementation programme;	<ul style="list-style-type: none"> • Web based directory of Adult services to go live an April 2011 • Printed copies of the directory will also be available 	<ul style="list-style-type: none"> • Directory in place 		HoS Adult Ops EIT info / advice Lead Debbie Hurwood Peter Smith	CESC	March 2012

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9	that the impact of the revised policy should be monitored through the implementation of the Action Plan from the Equality Impact Assessment;	<ul style="list-style-type: none"> • See EIA • Data tracking of short and medium term impact. • Sample of people not eligible under new criteria (assessed as moderate) 	<ul style="list-style-type: none"> • Work completed is analysed and impact monitored 		HoS Adult Ops Project Group Performance team		
10	that to ensure that data quality is maintained, a process should be put in place to monitor the information held in relation to clients' eligibility bandings and to keep this under review, and progress should be reported to the Health Select Committee as part of the established monitoring procedures.	<ul style="list-style-type: none"> • Set up report to sample client info • Link to new Adult Care Management system Report quarterly as part of this report 	<ul style="list-style-type: none"> • 100% completed in audit 		CESC Performance Manager MIU Phil Kicks		October 2011